COVID-19 Drive-Up Testing Center Instructions

Do NOT eat, drink, smoke or chew gum for 30 minutes before collecting the sample.

Fill the tube with saliva to the level of the black wavy line (not including bubbles).

Do not overfill.

Remove the funnel from the tube.

Screw the enclosed cap TIGHTLY until the blue solution in the cap empties into the tube.

Shake the tube gently for 5 seconds.

Wipe the entire outside of the tube and cap with the alcohol pad and dispose of the pad.

Place tube in the bag.

Please read the instructions above and follow the step-by-step instructions.

All paperwork in your bag should be filled out and remain in the bag.

All barcode stickers should be left in the bag.

Once the test sample is collected, please drop it in the drop-off bin outside the Korean Long Term Care building. The container is labeled “COVID-19 Saliva drop off.”

Your results will be posted to your patient portal in 24 – 48 hours.

Instructions for how to access your results are found on the reverse side of this page.

Follow up questions can be emailed to COVIDquestions@newbridgehealth.org
Access Your Results in the Bergen New Bridge Medical Center Online Patient Portal

Go to NewBridgeHealth.org

Once In the Patient Portal:

To access results and view all tests,
Click on “Health Records”

Tests will be listed, as shown above.
Click on “Arrow” then click “View Results”

Problems logging in? Not seeing your results? Send questions to JHCSupport@newbridgehealth.org

Welcome to Your Healthcare Portal
A secure portal for patients and healthcare teams to collaborate and share information

USERNAME
password

SIGN IN

Forgot your username or password? Start Recovery

Don’t have an account?
Click on “Register Here”

Results will be available in the portal the day after your test. Someone from the hospital will call you ONLY IF YOU TEST POSITIVE.

After you set up your portal, an email from Syntellis will notify you when your results are available.

Find the “Get Started” Column,
Click on “Patient Portal”

Unsure if you have an account already?
Click on “Find Out”

Unsure if you have an account with us?
FIND OUT

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Click on “Patient Portal”

Don’t have an account?
Click on “Register Here”

Go to NewBridgeHealth.org
Make sure to connect with Bergen New Bridge.
So the results can be linked with your account.

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